

CONDITIONS FOR EVENTS AT BRASS PALMAS

(Status: February 2018)

The following conditions for events are applicable in addition to the General Terms of Travel (ARB 1992) for the product BRASS PALMAS:

BRASS Palmas is a so-called "Rain or Shine" event, i.e., it takes place in all weather conditions. If a secure implementation of planned activities /individual services cannot be guaranteed due to external weather conditions or similar unobjectionable reasons and / or if it is not reasonable for the customer (e.g., high waves during planned boat ride, excessive rain during outdoor activities, etc.), they have to be canceled. If an activity / individual service cannot be offered due to the reasons mentioned above, the organizer endeavors to offer replacement program, if possible.

Liability

For any damage to property or injury to persons caused by the individual customer during arrival/departure (e.g. bus, train) and during the entire stay (accommodation, events, places, etc.) and for which the customer is solely responsible, this customer is exclusively liable.

Behavior towards third parties

The success of the event requires the involvement of all participants, as well as appropriate behavior. In the interests of all travel participants, the Splashline and the accommodation establishments reserve the right to deny access to individual persons to the venues and / or to have them removed from the event areas / accommodation establishments with immediate effect in case of improper behavior affecting the safety of the other participants and the proper conduct of the event. Any possible costs resulting from this (e.g. premature return trip) are to be borne by the customer.

Changes in booking

If the customer wishes to make changes to the data provided (e.g. change of name) after the booking has been made, a re-booking fee of € 25 per person will be charged for the expenses incurred (with the exception of cancellations, since own rates as per ARB 1992 are applicable). All change requests must be sent in writing by 3 days before the start of the event to Buchung@brasspalmas.com. After that, the changes will be edited only at check-in at the destination.

Minimum number of participants

For the implementation of the event offered, it is required that 400 persons are participating by the 14th day before departure. With reference to Point 7.2. of the ARB 1992, the organizer is entitled to withdraw from the contract if the above-specified number of participants has not been reached. If this minimum number of participants has not been reached, the organizer notifies the customer of the termination of the contract. The customer receives the (partial) travel price already paid up.

Condition for participation

All persons, who are eligible for participation, who have reached the age of 17 at the beginning of the trip. A prerequisite for participation below the age of 18 is the submission of a declaration of consent of a parent or legal guardian. Form online at: <http://www.brasspalmas.at/service>

Data protection / Copyright

All the participants are in agreement with the electronic processing of the given data (name, email, telephone number, address, date of birth) for marketing purposes (e.g. newsletters, job information), delivery of information by post and in electronic form (e.g. travel documents, load information prior to departure) from SPLASHLINE Travel und Event GmbH, Knöllgasse 15, 1100 Vienna.

All the participants to be booked are in agreement with the electronic processing of the given data (name, email, telephone number, address, date of birth) for marketing processes (e.g. newsletter) of Graustein events gmbh, Am Tobersbach 8, 4221 Steyregg and the partners listed on the homepage www.brasspalmas.at.

All participants to be booked agree that any photos or film footage of SPLASHLINE and Graustein events gmbh, made

during the trip booked may be used as advertising material in the future. These consents can be revoked at any time (by telephone at +43 (0)1 504 6868 60, by e-mail to Buchung@brasspalmas.com, by post or in person).

Customer requests

Of course we accept special customer requests when booking. Its fulfillment is however the responsibility of our service providers, which is why we do not assume any guaranty for it and / or can accept it only noncommittally.

Expiry of the accommodation unit/right of distribution

If the customer does not go through the check-in process by no later than 24:00 Hours of the day of arrival, he/she is considered to be "no show" and the organizer reserves the right to resell the room on the site.

House rules

The respective house rules of the accommodation establishments and the event premises in BRASS PALMAS have to be accepted and observed by all guests.

- The accommodation is available on the day of the arrival from 3:00 p.m. and has to be vacated on the day of departure by 10:00 a.m. and left in orderly condition.
- Guests alone are responsible for their personal items and valuables in the accommodation units.
- The owner is not responsible in case of loss of property.
- The guests are responsible for their conduct in the house and in the immediate vicinity and will bear the consequences of possible accidents.
- Before leaving the mobile homes/rooms, all the doors and windows are to be closed always, lights and electrical appliances (TV, air conditioning, stove, etc.) must be switched off and all water faucets must be turned off!
- In the absence of the guests and in other exceptional cases, the owner has the right to enter the mobile homes/rooms, in order to prevent the occurrence of possible dangers or damages. However, the owner is obligated to inform these circumstances to the guests immediately, upon their return.
- Damaging devices and furniture, possible disorders and disturbing of other guests is strictly prohibited. Any musical performances should not cause unreasonable nuisance due to noise in the neighborhood - especially between 0:00 am and 7:00 am."
- The facilities and services of the mobile homes/rooms may only be used by registered (booked) persons.
- The possession and carrying of weapons and explosive and / or easily flammable materials/substances is strictly forbidden!
- The use of services and devices, which are not part of the offer of the mobile homes/rooms is permitted only with the consent of the owner.
- In case of disappearance of objects or possible damage to equipment, furniture, devices and facilities of the apartments/rooms, the guest is obliged to inform the owner immediately. If this has occurred due to the fault of a guest, he / she has to pay for the damages on the spot.
 - It is prohibited to remove equipment and furnishings (e.g., towels, blankets, etc.) from the rooms.
- In the event of failure to comply with these house rules, the owner has the right to refuse the provision of other services to the guest.
- Submission of the personal identity card or passport to the owner will take place after the main check-in and arrival at the appropriate accommodation.

IMPORTANT: The parties at BRASS PALMAS take place exclusively in the advertised and signposted event area, therefore taking along and using oversized sound systems (such as ghetto blasters or powered speakers) into the accommodations is prohibited!

House rules for the event area at BRASS PALMAS:

Scope

These regulations for rental space and house are applicable for the whole event area at BRASS PALMAS - subject to adjustments up to the start of the event. Entering the event's premises requires a valid BRASS PALMAS ID-card and is permitted only during opening hours. The rules for rental space and house as well as all statutory and regulatory requirements are recognized when entering the premises. The instructions of the security service or security staff have to be followed at all times. Violation is punishable by applying the house regulations with ban on entering the site and / or house. The visitors have to act in such a way that other visitors are neither bothered nor endangered nor otherwise affected by their behavior. By entering the premises, the visitor agrees to a check of the bags, objects brought along with, as well as to a possible identity check and / or searches and body checks.

By entering the entire event area of BRASS PALMAS, the visitor grants the organizer the permission to make audio and video recordings as well as to evaluate them technically and to broadcast them without compensation and without limitation of time and space.

Prohibitions

Bringing the following items is strictly prohibited:

- Weapons or dangerous objects that could be used as weapons or projectile launchers.
- Glass containers, bottles, cans, plastic bottles and plastic cans, hard packaging.
- Bulky items such as stools, chairs, boxes and the like.
- Rods, umbrellas, torches, poles.
- Pyrotechnic material, such as fireworks, Bengali fireworks and the like.
- Chain belts, studded bands and studded belts straps (conical studs).
- Professional audio or video recording devices.
- Printed forms, advertising and promotional items (unless there is a written official permission from the organizer).
- Carrying of drugs and any legally banned substance.
- Bringing along animals.

Furthermore, the following is prohibited:

- The throwing of objects of any kind.
- The bringing in of food and drinks.
- Stagediving and crowd-surfing.
- Jostling within the event grounds, at the entrances and exits of the designated party zones and at the entrances and exits of the event grounds.
- Adjusting of the escape routes and emergency exits.
- The igniting of objects (exception: legally permitted tobacco products).
- Answering nature's call outside the toilets.
- Damaging, soiling, changing (overturning, igniting or the like) of facilities such shower facilities, chemical toilets and other objects provided by the organizer.
- Climbing on towers, roofs of containers and the like.
- Damaging, climbing and overturning of fence elements.
- Entering the stages and the backstage area.
- Changing (especially removing) of access authorizations.
- Entering without a valid access authorization.

Responsibilities

Visiting the event is at your own risk. The organizer is not liable for personal injury or damage to property. Similarly, the organizer is not liable for any items taken along. The organizer does not assume liability for any possible hearing damage occurring or other damage to health, which could occur due to loudspeaker volumes at concerts.

The organizer is liable only if the damages were caused by the organizer or his / her representatives or agents intentionally or with gross negligence at the event site. The responsibility of the organizer ends with the official end of the event or with the eviction of the site. For visitors, who will still stay on the premises after that or for those who enter them again after the package is locked (e.g. while dismantling), no liability is assumed. The disregard of the regulations regarding the rental space and / or house leads to a restraining order and loss of entry permission. The security service represents the right of owner or occupier of premises to undisturbed possession. The organizer reserves the right to make changes in the regulations on rental space and / or house at any time. The regulations on rental space and / or house are valid for the entire duration of the event.

In addition, the following is applicable:

At an open air event, depending on the situation, it may cause unexpected changes in the sequence (interruptions in programs, evacuations, etc.). Orders of the event organizers (advertisement displays, announcements) as well as that of the security personnel are to be comply with, without reservation.

Tour Operators

SPLASHLINE, Travel und Event GmbH, Knöllgasse 15, 1100 Vienna

Festival organizers

Graustein events gmbh, Am Tobersbach 8, 4221 Steyregg